Download and Installation

Moving QuickDOC from one machine to another

If the machine to which you're moving doesn't have QuickDOC installed (which is the usual case), it's the same as a new installation, with the following caveats:

IMPORTANT: If at all possible, update the current machine to the latest QD Version before making the move. This will ensure that any new install on a new machine doesn't have to deal with an older database type when trying to locate it. If this isn't possible, be sure to point to the correct database location on installation, or see the `Database Version is Different` section in the Database section, below

If you're using QuickDOC now, you can move just the QuickDOC.MDB database to a server (assuming it isn't already located there). Pick a central location that the new computer will also see and make the move from within QuickDOC by clicking setup on the menu bar, and then **Locate QuickDOC DB**. Double-click the drive and folder icons to open them until you get to the central spot, then click the **Locate Here** button.

This will allow you to continue saving data on the old machine right up to the end.

On the very last day you use the old machine, at the end of the day copy (or move) the following folders from your C: drive to a temporary storage spot on the network:

C:\QDBorrow	(and its subfolder BackImp)
C:\QDLoan	(and its subfolder BackImp)

As soon as the new machine is set up, even before you install QDPortal or QuickDOC on the new machine, copy these two folders (and their BackImp subfolders) to the identical positions (right off the C:\ root) on the new machine. These folders contain all the raw data downloads (and their backups) from DOCLINE sessions.

You don't have to save any of the program (QDPortal or QD) files on the old machine. Since both programs MUST be installed from scratch on the new machine (instructions below), there's no point in saving the old program files. Just the database (the .MDB file) and the two C:\ folders are all that we'll need.

Download QuickDOC

Latest instructions are always at: <u>http://nnlm.gov/quickdoc/InstallQD.html</u>, but general instructions are as follows:

If you can take advantage of Web-based installation (some firewalls complain about it) use the WebInstall to start the install or update.

If you get "Authentication Errors" when trying the Web-Based Install, get the complete installation file (the filename is QDSetup.exe, and this file comprises the complete program in a single (LARGE) download file. It actually makes for a less troubled installation in some cases, since many firewalls don't interfere with straight downloads such as this one. It may take a few minutes to get it, though, since it weighs in at over 25MB.

Check the **What's New** file (the link will be in the InstallQD.html document) for changes in the new version and also the **QDFixes** file to see a list of infelicities made felicitous for each update.

Download the QuickDOC Executable Only

In the case of **Minor upgrades only**, you can download Only the QuickDOC executable to replace your current version. This may make sense for Windows NT Installations, which often require Administrator Accounts to perform installs. If a complete installation or update isn't necessary, you can replace the executable on each machine running QuickDOC in the following manner:

- Save a copy of the current QuickDOC.exe.   *** ALWAYS a good idea ***

- Right-click the shortcut and choose the Shortcut Tab to get the full path.

- Open Windows (or NT) Explorer, drill down to the folder with QuickDOC.exe (shows in right pane)

- Right-click the QuickDOC.exe filename, choose "Copy"

- Click the Backup folder in the left pane, which shows contents of the Backup folder in the right window

- Right-click on any white space in the right pane (Backup folder contents) and click "Paste" (Over-write any earlier version, should there already be a copy there.)

- Download the latest version of QuickDOC.exe, and

- Save it to the same folder as the original QuickDOC.exe (overwriting the current version), or save it to an easily located folder and then copy and paste it over the current version.

This method only works for updates where only the exe file has been changed. When in doubt, it always makes sense to do either the Web-Based installation or the Full Installation instead.

When you're asked **where to save the downloaded installation file (QDSetup.exe or QD2x.exe)**, you can save it anywhere, but make sure it's easy to find when you're finished (the desktop is often a good choice). If more than one computer will be running QuickDOC, it makes sense either to save it directly to a server which is accessible by all, or to download to somewhere easy to find on the C: Drive (like the Desktop) and then copy it to the network share.

[As always, this download is made possible by the great people at NNLM/PNR (thanks especially to Michael Boer at the RML for great support on the server side)].

Once the file is saved, close down your browser and exit any other programs that might be running. If the install program is checking for files it needs to update and one of these is open, you'll have to do a reboot of the computer to continue on, so the fewer files open the better.

Find the downloaded file on the Desktop, or in the Temp Directory (or wherever you put it) and either move it to a central Server folder, most likely the one where you intend to keep the central QuickDOC database, if you want to run the **installation or update on a number of machines attached to the server**, using the central QuickDOC.MDB database. If you're installing on this one machine only, just install from there.

QuickDOC and QDPortal will work together, but they are still separate programs as of this 2.0.x release. They'll be joined eventually, but it's still possible to have both running at the same time, and to pop back and forth between them using the Taskbar as a tool to do so.

Installation

Each machine that will be running QuickDOC will need to run the Install.

Even though the data files will be saved on a server, the program itself will be installed and running on a local machine, and that machine MUST have certain files installed and available locally. You'll be choosing a local C: Drive folder first (usually QuickDOC under the Program Files folder, unless you intend to put the data files on a NetWare server which doesn't support long filenames---if that's the case, then you'll want to choose the shortest possible file paths for BOTH the program and the database: use C:\QuickDOC for the program; and something like F:\Apps\QuickDOC for the database files).

Rights to Install

Whatever you decide about the location of the Program files and the Database, if you're doing an initial install (or an upgrade that requires installation of additional support files---something other than just the overwrite of QuickDOC.exe, as outlined in the instructions for "Minor" upgrades, above), you'll need Admin rights, in most cases, if you're installing on **WinNT 4.x or greater**.

Memory Requirements – 64MB+ RAM Memory Installed

QuickDOC may run with 32MB RAM memory, but 64MB RAM is the practical minimum, and the best environment will have 128MB available for forms and current data.

Operating System Requirements

QuickDOC will run on any 32-bit Windows system, but there are some caveats based on known Win32 OS limitations:

Win95: Versions earlier than 4.00.95b may have some problems.

WinNT: QuickDOC will not load if the **NT Service Pack 5 or greater** is not loaded.

Internet Explorer Version Requirements – IE4 or greater; IE5 recommended

QuickDOC (or QDPortal in versions where the Web Browser is outside of the Main Program, which is the case in anything less than QuickDOC 2.5) must use Internet Explorer Version 4.x or greater. IE 5.x is recommended, if this is practical; there are still transient problems with IE 5.5 and 6.x, although QuickDOC will work with either.

MDAC (Microsoft Data Access Components) Requirements

QuickDOC requires **MDAC 2.6** (installed with SQLServer 2000 and later) and may therefore need an MDAC installation on first install or update. Once MDAC 2.6 is installed, it can't be uninstalled, and the operating system will continue with that version whether QuickDOC is uninstalled or not. Windows XP uses MDAC 2.7, so users with XP won't see any new MDAC components installed.

Information on MDAC versions is available at
http://www.microsoft.com/data/download.htm

This site also provides a download of the Component Checker program, which does an analysis of your current MDAC installation and can be used to diagnose errors in the installation. As described at the Microsoft web site:

The **Component Checker** tool is designed to help you determine installed version information and diagnose installation issues with the Microsoft Data Access

Components (MDAC). Component Checker runs on the following operating systems: Microsoft Windows 95, Windows 98, Windows NT 4.0, Windows 2000 and Windows XP.

MDAC is installed with numerous Microsoft products and also can be redistributed using the redistribution program (mdac_typ.exe) accessible through the links on the rest of this page.

Component Checker is a customizable tool that performs the following tasks:

- Identifies the current MDAC installation on a computer.

- Creates a series of reports about the files identified for the current MDAC installation.

- Removes the current MDAC installation after listing .dll conflicts and identifying programs that reference a given .dll.

_____

MS Jet Support files

QuickDOC will also install the latest version of the Microsoft Jet database support files during the installation process. For QuickDOC Version 2.1.1 the latest version of these files is 4.0 SP6. If you don't have this version already installed on the installation machine, you will be alerted to this additional installation:
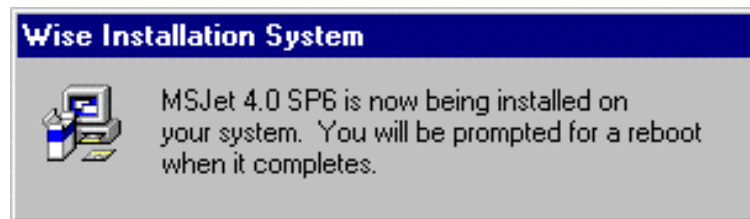
Executing the Installation Program

Once you've decided where your QuickDOC folders will be located, find the **QDSetup.exe** (or **QD21.exe** for Web-Based installs) file (either on your Desktop, or in your default Download folder, or at the central network folder where you saved or moved it) and execute it (a double-click will do it). The Wise Installation Program will begin.

[In the event that your browser saves the file to some unknown destination, you can find the downloaded file by opening up Windows Explorer -- Start Button - Programs - Windows Explorer -- clicking once on the C: Drive if it's not already highlighted; then click "Tools" at the top, and "Find File" <filename>. (The Filename is QDSetup.exe.) Once you've found it, double-click on it to begin.]

Long Filenames.

If you're storing the QuickDOC.MDB database on a server, and it's a NetWare server, make sure it can handle Long Filenames. This isn't a concern with NT Servers, or Windows versions after NT 3.5.

Otherwise, every attempt has been made to make to permit the QuickDOC.MDB database to function on a Long-Filename-Challenged server, but no guarantees are possible. Better

to use an NT Server or greater, or to store the QuickDOC.MDB database locally, if only one machine will be using it, in the Program (C:\Program Files\QuickDOC) Folder.

QuickDOC.MDB on a Server

If you're not concerned with the long filenames problem (you're using NT or a version of NetWare with the proper patch), you can take the long view and establish the QuickDOC.MDB database on a central server. This is usually the best approach. Advantages here are obvious: regular backups; easy installations on new workstations; etc.

QuickDOC Program Files Installation

Put the QuickDOC Program in its own folder under "Program Files" (this should be the default anyway, unless you've already downloaded it and placed it someplace else). Make the backup folder when asked. If you ever need to **uninstall QuickDOC** , you can do so in the Control Panel - Add/Remove Programs, and any system files updated in the installation will be returned to their older versions (it won't delete any database files, though, just in case you find you really do want that data back).

MDAC

Because this installation also installs the latest **Microsoft Data Access Components (ADO 2.6)** , unless you happen to be running Windows XP, or you've installed MDAC for some other reason, you'll notice that you're prompted to reboot once the MDAC files are installed. This upgrade must be completed and Registry files updated, before any other files are installed, so you'll probably have to reboot at least twice during the first installation, although this will only happen the first time.

Installation Steps

1st Step: **Download the Update File.**

The latest QD Update Information is always in the QuickDOC Upgrade document: Links for Update Files are always at this address.   http://nnlm.gov/quickdoc/InstallQD.html

QuickDOC Full (NoWeb) Install

Click on the complete installation file link (or the one to the left, if it's highlighted) to install the upgrade (or new version) from one download. Save the QDSetup.exe file to a central source (if there are multiple machines using QD, run the QDSetup.exe from EACH machine to be sure that all files on the local machine are properly updated) or to the Desktop (or other easily located folder, so you can be sure to find it when you need it!) on each machine where you want to run the upgrade (or install).

QuickDOC Web-based Install

Click on the Web Install File (QD20.exe) at http://nnlm.gov/quickdoc/QDManual/QD21.exe. Instead of the full Local Install (QDSetup.exe) and Save it to the Desktop. The best place for either the Web Install file (QD2x.exe) or the full Install file (QDSetup.exe) is the Desktop.


2nd Step: **Run the Installation Program.**

Click on either the **QDSetup.exe** (Full download) or **QD2x.exe** (Web-based install) to begin running the Installation Program. You can mostly take the defaults on each screen, but pay particular attention to the "**Destination Folder**" you are offered at the beginning of the install:
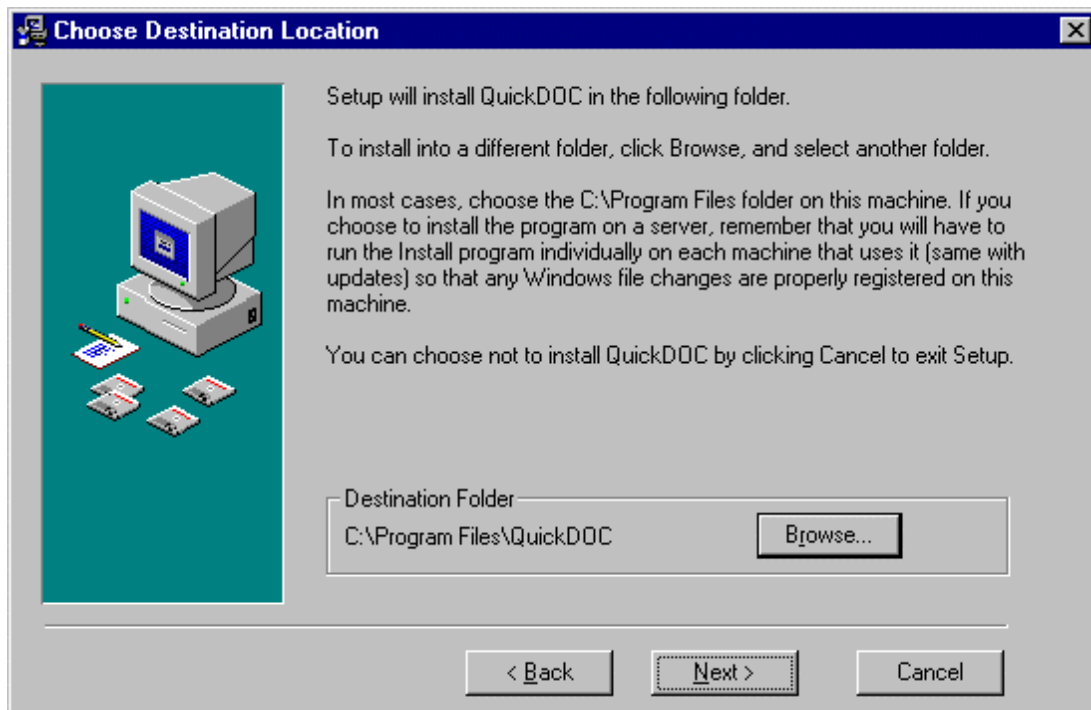
Always make sure that the Destination Folder show on this screen is the folder where you want the program to be located. The **default program folder on first installation** will be the C:\Program Files\QuickDOC folder pictured above.

Watch the Destination Folder on Updates, especially, to make sure that update installations are going to the same folder that the original installation was lodged in. It doesn't happen often, but occasionally the Install Program may get confused if an earlier installation was made on a different Drive. A common indication of this confusion is when the executable filename, QuickDOC.exe is somehow substituted for the folder name (sometimes you'll see an **UNWISE.EXE** appended at the end, for some reason; this is also a non-starter and needs to be fixed). This setup will obviously cause an error and must be fixed. Use the **Installation Program's Browse Button** to **Select Destination Directory**.
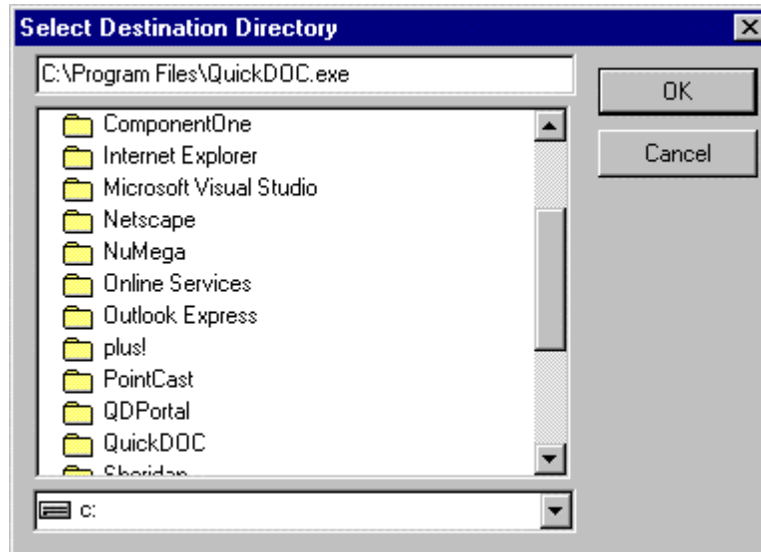
As you can see above, QuickDOC.exe is not a likely folder name. You can edit this item directly, by clicking at the end of that top line and backspacing over everything back to the C at the end of QuickDOC. The box will now look like this:
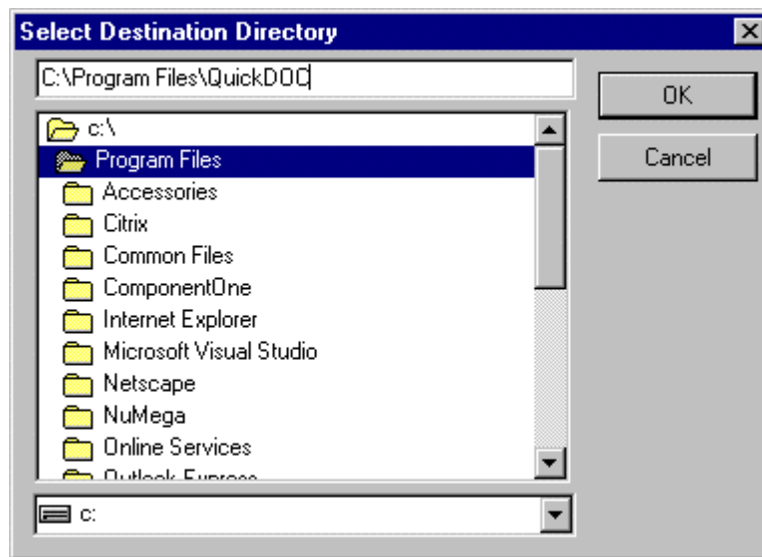
Click Ok and proceed with the rest of the Install. The other defaults rarely cause any trouble, so it's best to click Next until the installation is complete. Depending upon the machine and Operating system, the process of "**Updating System Components**" may take some time, so be patient and allow the process to be completed.

When the install is finished, you will probably be prompted to reboot again, depending upon whether files needed to be updated

Preparing for First Use

You'll now see a new QuickDOC Shortcut on the Desktop. It's time to **decide where the QuickDOC.MDB Database will be located** .

Locate the QuickDOC.MDB Database

1. In general, **if you think that more than one computer will be using the files, it's best to locate the data files on a network drive**. Make sure that all potential users have all rights, including Create, Delete and Modify Files, Folders and subdirectories in the folder you choose.

2. If **only this machine will be running QuickDOC**, the database will be located, by default, in same folder where the QuickDOC.exe file is located. You can always change the location later using the **Locate QuickDOC DB choice under Setup** on the QuickDOC Menu Bar.
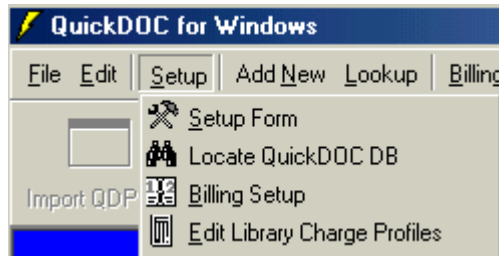

3. The Locate QuickDOC DB choice leads to the **QuickDOC.MDB Database Operations Form**, which is used to move the QuickDOC.MDB database, as well as to identify the location on first installation (see below).

Setup QuickDOC.MDB Database on first Installation

The first time you start up QuickDOC, you'll first be asked to determine your database location. This will also occur the first time each new user or machine performs the install, though in those cases, it's just a matter of pointing to an existing database rather than deciding where it goes in the first place.

The Message Box will inform you that:
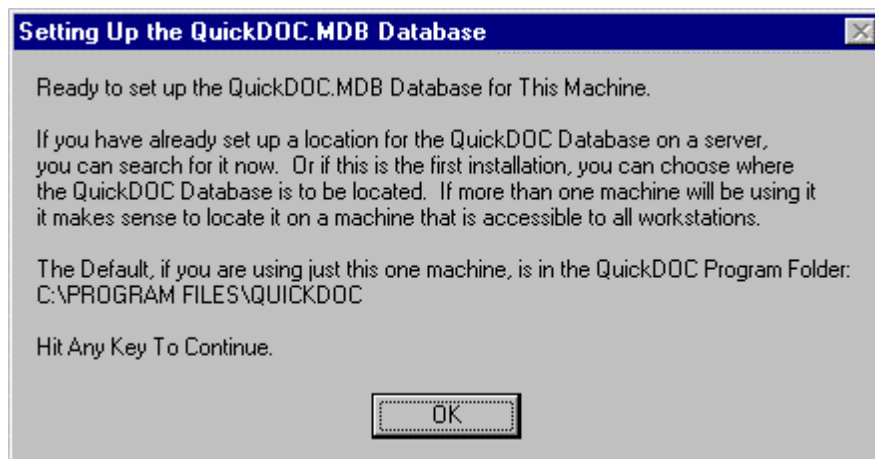
1. If you've already set up a db on a server, you can search for it;

2. If this is a 1st installation, you can choose a server location or stay local;

3. The default will be the folder where the program has been installed.

Hit any key, or click the OK button, and you'll get a chance to select the database location, using the familiar Windows Drive and Directory List Boxes. If you already have a central database location, then use the List Boxes to point to the site of the database for this installation. This will ensure that all machines are saving data to the same database.
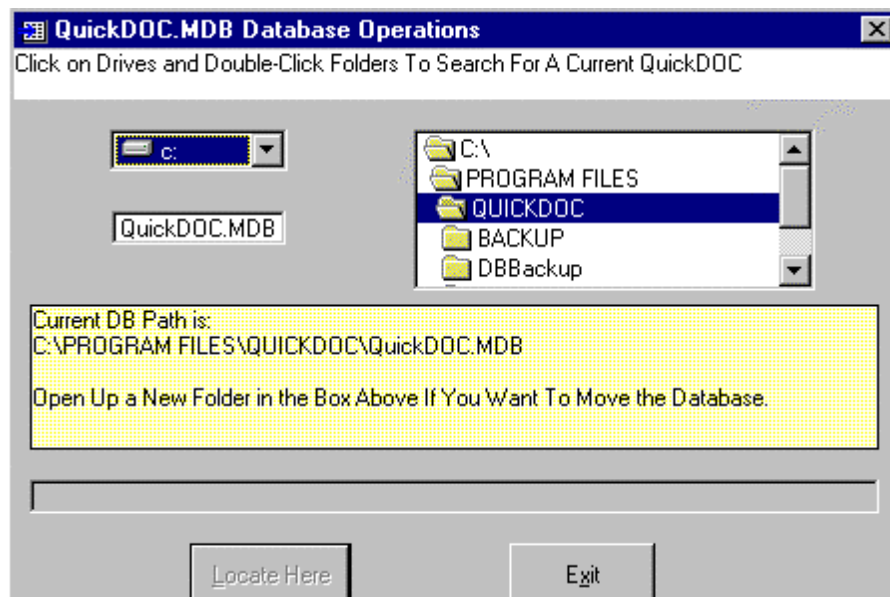
The form will open with the **default C:\Program Files\QuickDOC\QuickDOC.MDB location**, as is the case above. The **Locate Here** Button will be enabled, so if you're satisfied with the default location, just click **Locate Here** and then **Exit**. If you want to locate it at a previously created central server location, click the arrow to the right of the c: in the **Drive Box**, above, to expose the list, then double-click the Drive icon next to the letter you want. This will expose the list of folders for that Drive in the **Directory Box** to the right. Open the necessary folders to drill down to the one you want by double-clicking on the folder icon until it opens. If you're installing on a **second machine on the network**, when you've opened the folder where you want to locate the database, you'll see "**FOUND ONE HERE**" in the yellow box, indicating that a QuickDOC.MDB database already exists.

When searching for the central data file, each time you double-click on a folder where a QuickDOC.MDB file exists, a message will appear stating that a QuickDOC.MDB file was **FOUND HERE**, along with the file information: **File Size; Last Accessed**, etc., and the "**Locate Here**" button will be enabled.

If this is the first locate operation, just click **Locate Here** when you've found the proper folder and then **Exit**.

The Database is an **Access 2000 style database** called **QuickDOC.MDB**. Although you don't need Access 2000 installed on your machine, if it is installed it can be used to format your own local reports, etc. If you want to work with the database tables directly, it's usually wise to work on a copy of the database rather than the real thing.

Memory Problems on machines with less than 64MB RAM

Because there are some forms with a large number of controls, boxes and other data, computers with only the minimal 32MB of memory will probably have problems during the course of operation. To be safe at least 64MB of RAM should be installed; 128MB will improve performance that much more. On the **QuickDOC Splash Screen at Startup** there will be a notice of **Memory Resources Available**. If those resources are at the low end, a more elaborate notice is given:
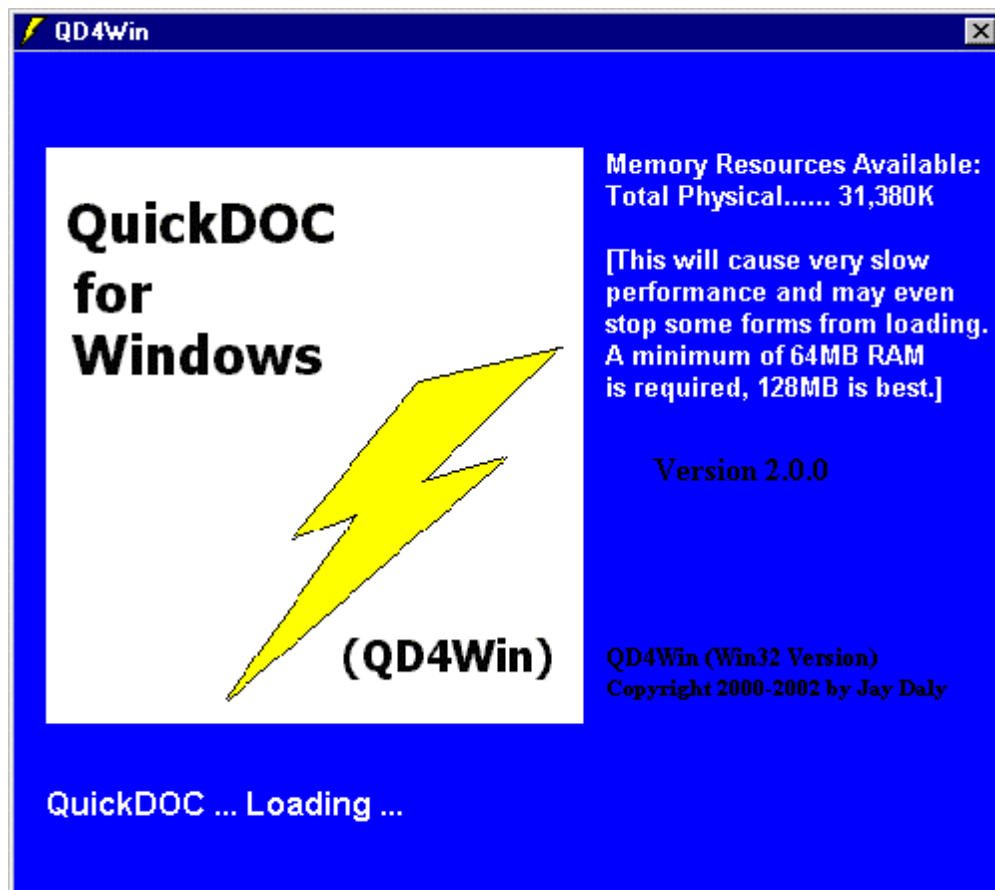
If you see a message like the above on startup, then it's time to think about installing a memory upgrade. You'll avoid problems and also experience a marked increase in performance.

Database Installation Troubleshooting

Problem Opening Version Table

When you see "**Problem Opening Version Table**" as QuickDOC starts up, in most cases it means that the database isn't being found where the program thinks it should be (it can also occur if someone has locked down the database for some maintenance operation, but this will rarely be the case, and if it happens just after downloading an update, then it's probably a location problem).

Each machine running QuickDOC keeps track of where the database is located by checking a Registry entry. If it doesn't find the db there, it next looks in the program folder (typically, C:\Program Files\QuickDOC) to see if it's there.

If it finds one there, it will go ahead and use that one, but if not, you'll get that error. In general, this could occur if the database was moved outside of QuickDOC (rather than with the "Locate QuickDOC DB" form) and consequently the Registry entry no longer pointed to the correct location.

Try this as a way to recover. First, use Windows Explorer (or NT Explorer) to check whether the QuickDOC.MDB database file is in the folder you expect it to be in (the recommendation is either the QuickDOC Program folder, if you're using only one machine or some file server location if you're using more than one). If it is, and if the size of the file is greater than 4720K or so and it was recently accessed, then it's probably the one.

If you want to look and see where the **Database Registry Entry** thinks the db is, do this:

1. Click the Start Button, then "Run."

2. Type: regedit in the run box and click OK.

3. When the Registry Editor comes up, click the + sign next to the following:

> HKEY_CURRENT_USER, then
>
> Software, then
>
> VB and VBA Programs, then
>
> QuickDOC

4. Under QuickDOC, you'll see a Database folder; click once and its values will show up in the right pane. The path next to "Location" is where the program THINKS the db is.

5. Make a note of this path and close the Registry Editor (DON'T try to make any changes with the Editor!) either by clicking the x on the upper right or clicking "Registry," then Exit.

Next look in your Program folder (C:\Program Files\QuickDOC) to see if there's a default QuickDOC.MDB file in there. If there isn't, you can rename the QDUpd.MDB file to QuickDOC.MDB and try to start up again. If this works, then skip to **Locate the DB Again**, below.

If there's already a QuickDOC.MDB in the Program folder and you're still getting the error, then your best bet will be to delete the Database key so that QuickDOC sets up the location anew. Follow all steps in the list two paragraphs above until number 4. In number 4, where you first see the Database folder under the QuickDOC key, right-click on the folder icon and choose "Delete this Key." Once the key is deleted, choose Registry from the menu bar, then Exit.

When next you start up QuickDOC, it should announce that you'll need to identify the Database location, etc. If you're not brought directly to the "Database Operations" window, then...

Locate the DB Again

Click "**Setup**" on the menu bar, then "**Locate QuickDOC DB**." Find the Drive and directory where you want the db to be located by clicking on the proper drive in the drive box, then double-clicking on folder icons until the one you want is highlighted in the directory list box. Click the **Locate Here** button and wait until the Exit button is highlighted (will happen nearly at once if there's no QuickDOC.MDB in the location already). Click **Exit**, then exit all the way out of QD and come right back in (just to be sure the Registry is rewritten).

Use the same **Setup** and **Locate QuickDOC DB** choices on each machine to make sure that all machines are pointing to the same database. **Current database location is displayed on the Status Bar** of the main blue QuickDOC screen (unless it's hidden by the Task Bar) and also in the yellow box that displays in the middle of the "QuickDOC.MDB Database Operations" form when it first appears (after Setup - Locate QuickDOC DB choices).

This is a bit complicated, but will get the job done. Once the db is established, don't move it except by using the form mentioned above.

Windows NT Workstation Installations:

Thanks to Anne Comeaux at UTHSC San Antonio posted a message on QuickDOC-L regarding NT4.0 Installs for QDPortal. This also applies to QuickDOC (just substitute QuickDOC for QDPortal, below):

> We also have NT 4.0. I received the [DLL in Use; Reboot Message], but, in my case, the computer did not automatically reboot as I canceled the install. I had to log in with an NT Administrative account and install the portal program in that way. I then set the NT permissions for the desktop QDPortal shortcut to allow access for the users in our ILL department, giving each of them full control. I then copied the shortcut from the desktop to the C:\winnt\profiles\all users\desktop and C:\winnt\profiles\all users\start menu folders. Now, the users I gave permission to use the QDPortal shortcut can log in as themselves and use the program. Each user has to setup the login, password, LIBID, and address once the first time they click the QDPortal shortcut.
>
> I hope this helps. If you do not have administrator privileges for your Windows NT network you may have to get help from someone who does.

This situation occurs only when NT Security is set up to restrict the ability of individual users to access certain areas of their own machines. **Only a user with Admin privileges can perform installs or access certain parts of the Registry**. Also, certain values are kept in the Registry under the "Current User" Key, so each user may have to log in once to write values to his or her username. Values saved with QDPortal will already be there, for those who have used the QDPortal Program. If you are doing an Update, not an original Install, and are brought to a blank Setup Screen right after starting up QuickDOC, then check to be sure you're logging in under the same username as the previous setup. Have a look at the Registry Settings under your username as described **under Problem Opening Version Table**, above.

Registry Settings Made by QuickDOC and QDPortal

The following Registry Settings are made by QuickDOC and QDPortal, on first startup in some cases, and as needed in others. All the settings are in

    HKEY_CURRENT_USER\Software\VB and VBA Program Settings\QuickDOC

Or   HKEY_CURRENT_USER\Software\VB and VBA Program Settings\QDPortal

QuickDOC Registry Keys:

\Database\DataSource- holds the full DataSource name for ADO Connection String

\Database\Location - holds the full path to the QuickDOC.MDB database

\Database\Provider - holds the full Provider name for ADO Connection String

\Database\ProviderString   - equals "Jet" for MS Access 2000

\Database\Security - holds the full Security setting for ADO Connection String

```
\Identity\AddrID           - identifies Local Address record in QuickDOC.MDB

\Identity\AddrID           - identifies Local Address record in QuickDOC.MDB
```

[most of the entries now under …\Identity will be moved to the database in due course, and Registry entries will be deleted.]

```
\Initialization\ErrorLog       - identifies type of errors being logged
(full or abbreviated)

\Initialization\FirstPortalImport - set to "Done" once this has been
accomplished on this machine

\Initialization\Initialized        - set to "true" after first running

\Initialization\OldDOSDir      - identifies old DOS QD Directory, if any.

\Initialization\PatsListImported - set to "true" when an old Patrons File
has been imported

\NLM\DefaultRP                 - used by QDPortal if a Default Routing
Prefix is specified

\NLM\DOCLINE_HTTP          - used by QDPortal to specify DOCLINE URL

\NLM\LIBID                     - LIBID of this Library, will probably be moved to
the database

\NLM\NNADays                 - used by QDPortal as the default Not Needed After
days

\NLM\Password                - used by QDPortal to send Login Password, if
desired.

\NLM\SendPatronNumberOnly - If set to "True" will send the Patron Number
only to DOCLINE

\NLM\UserID                  - used by QDPortal to send Login User ID

\Printing\InvoicePrinter      - identifies the Printer that this machine
uses to print Invoices

\Settings                    - holds the last settings of the Main Program Form
to restore

\Version\CurrentVer         - holds the current version of QD to compare with DB
version.
```

QDPortal Registry Keys:

```
\Initialization\Location         - holds the current location of QDPortal
program.
```

Installing on NetWare 3.12 or other "long filename challenged" servers

As mentioned above, if you're using a version of NetWare that doesn't support long filenames (you'll know if you ever tried to install a Windows Program on the Server, probably, if you are), you may run into trouble, even if you keep all your files on the C: drive (which will happen if you install from a QDSetup.exe that happens to be on the network). If this is the case, use the shortest possible file paths. We've been successful with **C:\QuickDOC** for the Program Files and **F:\Apps\QuickDOC** for the DB files.

Running Multiple QuickDOC.MDB Databases from One Location

We are two hospitals in a system network. We have a QD subscription at each library. Our IS department would like to set up QD on the network with two folders, one for [Library A] and one for [Library B]. They then would like to have both available on the pc's at each site so if someone is sick or on vacation the other library could pull requests etc..

It is important for us to maintain both copies of QD for statistics and funding. Is there anyway this can be done?

I'm planning to make this kind of setup easier at some point (probably not until after QD and QDPortal are joined, though, and I'm not sure exactly when THAT will be), but for now it's a bit difficult to do both libraries on one machine. In part this is because the program keeps the current database location, and other indentity stuff in the Registry of the machine being used, under the HKEY_CURRENT_USER\Software\VB and VBA Program Settings\QuickDOC\Database key, so one set of data there would undoubtedly conflict with another.

If you set up two user names, that would work---you could log in as one for one library and the other for the other library---but I expect this would also cause problems down the road, because of the way QDPortal is currently set up. Because the two programs work in a serial fashion: QDPortal logs into DOCLINE, captures the data as text files in either C:\QDBorrow or C:\QDLoan, where it sits until you start up QuickDOC and click the 'Import QDPortal' button, there's always a danger of getting these captures mixed up, so that records meant for one db would go to the other. The backups of the capture files, which are kept in a BackImp folder just beneath the main capture folders, would automatically be mixed, and would be useless as a way to restore any data lost. And the Patrons List that appears in QDPortal, which is created and refreshed from the Patrons Table in the database whenever QD is run on that machine, would also be problematic.

Once the two programs are joined, though, these problems will diappear; it's just that I don't know how long that'll be.

Meantime, though, there might be a solution. **Locate the QuickDOC.MDB database from each library** (use Setup on the Menu Bar, then Locate QuickDOC DB) **in a separate folder on a shared drive**, if you haven't already done so. Make sure that all the machines but one from library A point to [Share]:\LibraryA\QuickDOC.MDB. Same with Library B to [Share]:\LibraryB\QuickDOC.MDB. **Designate one machine in Library A to do the Library B work (and no Library A work)**, and vice versa for Library B. This will ensure that the Registry on that Library A machine will always reflect the Library B settings, and that the C:\QDBorrow and C:\QDLoan and Patrons text files will also be Library B. And the reverse at the other library.

Kludge, but it would get the job done.